
Prescription Drug Update

AHCCCS

December, 2000

Introducing the RxAmerica Fee-For-Service Prescription Drug Program

GENERAL INFORMATION

Effective January 1, 2001, AHCCCS has selected RxAmerica to administer the Fee-for-Service portion of its prescription benefit plan for AHCCCS members. This does not affect the pharmacy networks maintained by AHCCCS health plans and program contractors.

Prescribers and pharmacies will find using the RxAmerica Program an easy and convenient way to provide prescription drugs for eligible Fee-for-Service AHCCCS members.

The following guidelines should answer many of the questions you may have regarding the transition. Additional information will be included in future *Claims Clues* editions.

PRESCRIBER INFORMATION

What pharmacies are included in the RxAmerica pharmacy network?

Prescriptions must be dispensed from network pharmacies. A sample of participating pharmacies is

listed here. However, due to space limitations all participating pharmacies are not listed.

- Albertsons Pharmacy
- Bashas' United Drugs
- Fry's Pharmacy
- K Mart Pharmacy
- Osco Drug
- Safeway Pharmacy
- Sav-on Drug Stores

For information regarding the pharmacy network, please contact RxAmerica at (800) 770-8014.

What changes might be expected regarding the drug formulary?

Initially, there will be no changes to the medications routinely available for AHCCCS Fee-for-Service members. You will continue to prescribe as usual.

However, in the coming months, AHCCCS will implement a formulary for fee-for-service members. Before the formulary is phased in, you will receive notification in addition to a list of formulary drugs.

How are prior authorizations handled?

The RxAmerica Clinical Department will review prior authorization requests. Additional information and instructions will follow.

PHARMACY INFORMATION

How are AHCCCS members identified at the pharmacy?

AHCCCS members will present their identification card with new or refill prescriptions to the network pharmacist.

RxAmerica switches claims through National Data Corporation and Envoy under BIN #610473.

For assistance with on-line claim submission, contact the RxAmerica Provider Help Desk at (800) 770-8014.

What if the AHCCCS member does not have an ID card in his or her possession?

Submit the claim using the member's AHCCCS ID number and date of birth. Please contact the RxAmerica Help Desk for eligibility confirmation at (800) 770-8014.